



Colorado Automobile Dealers Association

# **Service Director Legal Compliance Seminar**

***Three timely and valuable topics related to Service Department best practices and legal compliance!!***

City	Date / Time	Location
Denver	Wednesday, Nov. 7th 8:00 am to 11:00 am <i>Breakfast included</i>	William D. Barrow Building (CADA Headquarters) 290 E. Speer Blvd (SW Corner of Grant/Speer), Denver, CO Phone: 303.831.1722
Colorado Springs	Wednesday, Nov. 7th 12:30pm to 3:30 pm  <i>Lunch included</i>	Antlers Hilton Hotel, Learning Center Training Room 4 South Cascade Avenue, Colorado Springs, 80903 Phone: 719.955.5600 <b>Colorado Springs Auto Dealer Association members should register with Ann Winslow at CSADA: 719.473.1465 or <a href="mailto:abwinslow@comcast.net">abwinslow@comcast.net</a></b>
Glenwood Springs	Friday, Nov. 16th 8:00 am to 11:00 am <i>Breakfast included</i>	Hotel Colorado 526 Pine Street, Glenwood Springs, CO 81601 Phone: 800.544.3998
Montrose	Friday, Nov. 16th 12:30pm to 3:30 pm <i>Lunch included</i>	Holiday Inn Express-Montrose 1391 S. Townsend Avenue, Montrose, CO 81401 Phone: 970.240.1800

## **Part I – Workers Compensation – Compliance and Best Practices** (45 minutes)

- Best practices to ensure you reduce your workers compensation premiums and costs—and obtain potential dividends through your association program
- Keep workers *safe* and ensure legal compliance
- How accidents directly affect profitability
- What makes an effective safety program & essential steps of good claims management

**Wells Fargo Insurance Services**

## **Part II – Safety & Environmental Compliance Update, KPA** (1 hour)

- Safety and environmental compliance: EPA, OSHA, DOT, local and regional fire departments, water districts, and state agencies.
- Latest on both federal and state/local compliance; recent compliance enforcement actions
- *On the surface, you may think you are covered...but are you leaving your dealership exposed?*
  - Dealership fined \$37,700 for not having proper A/C certification documentation
  - Dealership fined \$50,000 for not having DOT certification



## **Part III – Service and Repair Law, Michael Dommermuth, McGloin, Davenport, Severson and Snow** (1 hour); *Colorado attorney with over 20 years in the automotive legal arena*

- Colorado Motor Vehicle Repair Act – Review of often overlooked provisions covering service and repair law *including* the following:
  - Written approval, verbal approval—properly documented, or a waiver of estimate
  - Storage charges require separate agreement, and specific disclosure language
  - Record retention and record-keeping requirements
- Legal provisions and disclosures - Including: disclaimers, payment terms, lien rights, damage clauses, arbitration.
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**TO REGISTER, PLEASE RETURN THIS FORM AND PAYMENT OF \$99 / 1<sup>ST</sup> PERSON AND \$89 / ADD'L PERSONS**  
CADA, 290 East Speer Blvd, Denver, CO 80203, Fax: 303.831.9100 [*Checks payable to "CADA"*]  
or [rsvp@cadaonline.org](mailto:rsvp@cadaonline.org). **Colorado Springs dealers should register with Ann Winslow, CSADA: 719.473.1465 or via email [abwinslow@comcast.net](mailto:abwinslow@comcast.net)**

Dealership Name \_\_\_\_\_ City \_\_\_\_\_

Credit Card #. \_\_\_\_\_ EXP \_\_\_\_\_  
(*Visa / MasterCard / American Express accepted*)

Name _____	Title _____
E-mail _____	Phone _____ Fax _____
<u>Select Location:</u>	
<b>Wed. Nov. 7<sup>th</sup>:</b> ___ Denver ___ Co. Springs ■ <b>Friday, Nov. 16<sup>th</sup>:</b> ___ Glenwood Spr. ___ Montrose	

Name _____	Title _____
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**--- CANCELLATION POLICY ---**

**CANCELLATIONS MUST BE RECEIVED TWO DAYS PRIOR TO THE TRAINING SESSION**

**QUESTIONS:** Tim Jackson, 303.282.1448  
[tim.jackson@cadaonline.org](mailto:tim.jackson@cadaonline.org)

Tammi McCoy, 303.282.1449  
[tammi.mccoy@cadaonline.org](mailto:tammi.mccoy@cadaonline.org)